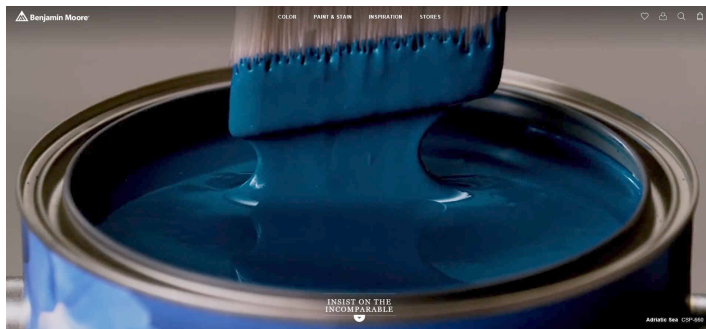


Benjamin Moore & Co. Moore's COLOR_x® System Release Notes & Installation Guide Version 6.37.1000



This new COLOR_x release contains the following changes to COLOR_x

Compliant Tough Shield CTS3 Using Gennex colorants

Look up Compliant Tough Shield using Gennex colorants by entering **CTS3** for the product code in COLOR_x.

Command V390 & V392 in Canada when available

Prescription and color matching capabilities

Vinyl Select Palette U.S.

Vinyl Select Palette colors are now available in the following exterior products:

Ben 541, 542, 543; Ultra Spec N447, N448, N449, N455; Regal Select W096, W103, W105, N400, N401, N403; Aura 629, 631, 632, 634

Vinyl Select Palette Canada

Vinyl Select Palette colors are now available in the following exterior products:

Ben K541, K542, K543; Ultra Spec K447, K448, K449, K455; Regal Select K400, K401, F403; Aura K629, K631, K632, K634

INSL-X AquaLock Deep Base Primer

INSL-X Aqua Lock Deep Base Gennex color prescriptions now included to match Fresh Start 046-04 color prescriptions.

INSL-X Aqua Lock Deep Tint base can now be used for colors requiring a primer. Colors that require a primer to achieve the color will bring up a message in COLOR_x, following by the primer prescription. This prescription displays the Benjamin Moore Fresh Start 046-04 product code, but can also be used with Aqua Lock.

Datacolor 45G Portable Spectrophotometer

The Datacolor 45G portable spectrophotometer (45/0 geometry) can now be used with COLOR_x. Please call the COLOR_x Support number for assistance

National Accounts Colors Added

Colors for: Walmart and Bob's Discount Furniture.

Benjamin Moore Prescriptions

Updated Benjamin Moore prescriptions

For the complete list of updated prescriptions, see page 3

Reminder

Locating Insl-X Cabinet Coat and Coronado Colors in COLOR_x

When looking up Cabinet Coat or Coronado colors, be sure to choose the proper company - Insl-X or Coronado Paints in the “Select Company” field and then search for the color you wish to look up.

The image shows two identical 'Quick Color Search' forms side-by-side. Each form has a blue header bar with the text 'Quick Color Search'. Below the header, there are four main sections: 1. 'Enter Color Number or Name:' with a text input field and a small '...' button. 2. 'Select Product Code:' with a dropdown menu. 3. 'Select Company:' with a checkbox labeled 'Search All' and a dropdown menu. In the left form, 'Insl-X' is selected in the dropdown. In the right form, 'Coronado Paints' is selected. 4. 'Search Options:' with a dropdown menu labeled 'Color Name starts with...'. At the bottom of each form is a 'Search' button with a magnifying glass icon.

Select Insl-X or Coronado Paints in the “Select Company” field.

COLOR_x Help

While in the COLOR_x application, you can view the Operator’s Manual and the Quick Start Guide by clicking on Help, then choose COLOR_x Help for the manual or COLOR_x Quick Start.

Best Practices for Custom Color Matching and Competitive Company Colors

Always save and store custom matched color formulas and competitive company formulas made for your customers in the Customer File database in COLOR_x. This will assure that you have the exact formula that the customer previously purchased.

We routinely update our calibration database files to improve our color matching capabilities, which may alter the original formula.

Following this procedure will allow the customer to purchase the same formula in the event that they return to purchase more of this color for touch up.

Competitive Color Prescriptions

We have amassed an extensive collection of colors from competitor’s color merchandise. This information is available in our Color Search option in COLOR_x. To see if a color exists, simply follow the same procedure you would for a Benjamin Moore color. Enter a color number or name, along with a product, and either select an individual company or check the “Search All” box above the “Select Company” drop down list. (See the Operator’s Manual for more details.)

Unlike a Benjamin Moore color that displays a prescription created and approved by our Color Prescribing Lab, we store the measurement of the competitive color. The measurement is calculated in our color matching application to generate a color prescription the same as if you measured a custom color with a spectrophotometer.

When a customer requests a match to a competitive color, you should follow this procedure.

First, look up the color in COLOR_x and determine if we have it in our system. If it is, a prescription will be calculated and displayed. Click on the button "Closest BM Color", this will list the five closest Benjamin Moore colors. Suggest to the customer that they look at our closest colors and see if that meets their color requirements. This has two benefits. If the color is acceptable, then you have a tested Benjamin Moore prescription to make the color and you have changed a competitive color specification to a Benjamin Moore color specification.

Second, if you or the customer has a sample of the competitive color merchandise then match the color merchandise just as you would match a custom color. Since the customer will be judging the color to the merchandise sample that should be your target. Depending on the age and condition of the merchandise, it may not represent what we have stored in COLOR_x.

Finally, if the customer does not like our closest color and no sample of the color is available then use the calculated match in COLOR_x.

If you have any questions, please contact our Color Technology Representatives by calling 800-809-9213.

Prescription Changes since COLOR_x Version 6.37.0000

United States

The following color prescriptions have been modified for multiple products: 613, 640, 973, 1465, 1474, 1546, 2016-10, 2132-50, 2134-30, AF-155, AF-395, AF-555, AF-640 and HC-172. Please refer to the revision date when calling up prescriptions for these colors. A revision date after 12/16/19 indicates a change in the prescription since COLOR_x version 6.37.0000.

The following products had their prescriptions modified for multiple colors: 3192, 3194, N536. Please refer to the revision date when calling up prescriptions for these products. A revision date after 12/16/19 indicates a change in the prescription since COLOR_x version 6.37.0000.

The following products have had prescriptions added for the Gennex colorant system: CST21, CTS3, HTF.

The following prescriptions have been modified for product 359 / 360: 1129, AC-8, CC-542

The following prescriptions have been modified for product 484: 1442, 2116-30, HC-155

The following prescriptions have been modified for product 485 and/or 486: 998, AC-33, AF-705, CC-480, OC-17, PM-19

The following prescription has been modified for product 508: AF-95

The following prescription has been modified for product 522: 2112-50

The following prescriptions have been modified for product 524: 2111-60, 2137-50, CSP-45, CSP-150

The following prescription has been modified for product 526: CSP-600

The following prescriptions have been modified for product 532: 2134-60, CSP-80, HC-170

The following prescriptions have been modified for product 544: 2125-40, 2129-60

The following prescriptions have been modified for product 547: 2112-50, 2130-40

The following prescription has been modified for product 548 / 308: 1611

The following prescriptions have been modified for product 550: 909, CC-604, OC-83, PM-22

The following prescription has been modified for product 551: 2142-40

The following prescription has been modified for product 640: 2112-10

The following prescriptions have been modified for product 792: 2137-40, 2143-70, 2144-70, 2156-60, HC-191, OC-117, OC-118, PM-6

The following prescription has been modified for product CC55 and CC56: 2124-10

The following prescriptions have been modified for product N401: 1034, 2144-70, CC-362, HC-167, OC-118

The following prescription has been modified for product N537: HC-85

The following prescriptions have been modified for product N538: 1454, 2107-40, 2112-40

The following prescription has been modified for product N539: 2109-30

Canada

The following color prescriptions have been modified for multiple products: 613, 640, 973, 1465, 1474, 1546, 2016-10, 2132-50, 2134-30, AF-155, AF-395, AF-555, AF-640 and HC-172. Please refer to the revision date when calling up prescriptions for these colors. A revision date after 12/16/19 indicates a change in the prescription since COLORx version 6.37.0000.

The following products had their prescriptions modified for multiple colors: 3192, 3194, N536. Please refer to the revision date when calling up prescriptions for these products. A revision date after 12/16/19 indicates a change in the prescription since COLORx version 6.37.0000.

The following products have had prescriptions added for the Gennex colorant system: CST21.

The following prescription has been modified for product K308: 1611

The following prescriptions have been modified for product K359 / K360: 1129, AC-8, CC-542

The following prescriptions have been modified for product K401: 1034, 2144-70, CC-362, HC-167, OC-118

The following prescriptions have been modified for product K484: 1442, 2116-30, HC-155

The following prescriptions have been modified for product K485 and/or K486: 998, AC-33, AF-705, CC-480, OC-17, PM-19

The following prescription has been modified for product K508: AF-95

The following prescription has been modified for product K522: 2112-50

The following prescriptions have been modified for product K524: 2111-60, 2137-50, CSP-45, CSP-150

The following prescription has been modified for product K526: CSP-600

The following prescriptions have been modified for product K532: 2134-60, CSP-80, HC-170

The following prescription has been modified for product K537: HC-85

The following prescriptions have been modified for product K538 / K581: 1454, 2107-40, 2112-40

The following prescription has been modified for product K539: 2109-30

The following prescriptions have been modified for product K547: 2112-50, 2130-40

The following prescriptions have been modified for product K550: 909, CC-604, OC-83, PM-22

The following prescription has been modified for product K551: 2142-40

The following prescriptions have been modified for product K552: 973, 1078, 2138-30, 2153-50, AC-6, CC-604, HC-172

The following prescription has been modified for product K640: 2112-10

The following prescriptions have been modified for product K792: 2137-40, 2143-70, 2144-70, 2156-60, HC-191, OC-117, OC-118, PM-6

The following prescription has been modified for product CC55: 2124-10

Moore's COLOR_x® System Installation Guide

The Benjamin Moore COLOR_x Prescription Book and Color Matching System programs are incorporated into a single software package. It is available on the Benjamin Moore Retailer Portal, Mybenjaminmoore.com and runs under the Windows® XP service pack 3, Windows® 7, Windows® 8, and Windows® 10 operating systems.

COLOR_x Minimum System Requirements

- Intel Pentium® processor 1 GHz or higher.
- 2 GB of RAM
- 4 GB of free hard disk space.
- Video card capable of supporting 16M colors
- Printer
- Serial or USB port for spectrophotometer & barcode reader
- Windows® XP service pack 3, Windows® Vista, Windows® 7, Windows® 8 or Windows® 10

X-Rite MetaVue Spectrophotometer Minimum System Requirements

- Windows 7 SP1 (32 or 64 bit)
- Windows 8/8.1 (32 or 64 bit)
- Windows 10 (32 or 64 bit)

Windows XP and Vista are not supported for the new MetaVue Spectrophotometer

Installation

If you are downloading COLOR_x from the Benjamin Moore Retailer Portal, mybenjaminmoore.com, read the "COLOR_x Download Instructions." This will instruct you on how to download and install COLOR_x on your computer.

If you don't have internet access on the computer running COLOR_x, you can download the COLOR_x installation file directly to a flash drive from another computer which has internet access.

To install COLOR_x from a flash drive, be sure that there are no other applications running. They should be closed before attempting to install the program. If your system has any automatic virus detection software enabled, it should be disabled before installing.

Insert the flash drive into a USB port. Open Windows Explorer and click on the flash drive letter. Now click on the ColoRx6xxxxxx.exe file.

The installation procedure will automatically start and bring you to the **Welcome Screen**. The Setup Wizard will guide you through the installation.

License Agreement

As you start the installation, the License Agreement screen appears. Be sure to read this license agreement. If you disagree with the terms of the agreement, then click on the Cancel button to exit the installation. If you agree with the terms, then check the appropriate box to continue the installation. The installation will prompt you to select the software region, United States or Canada. The default is United States.

***Note:** If you have a previous version of COLOR_x® 6, this installation will not write over any stored samples or stored customers. They can still be accessed.*